Payments

Last Modified on 04/29/2024 2:05 pm CDT

View Payments

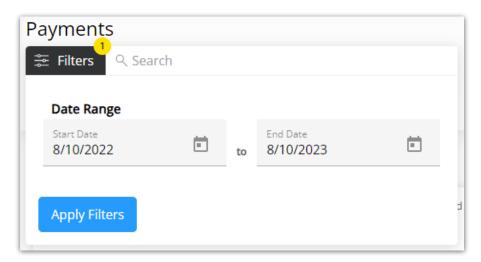
A listing of all payments made can be viewed from the *Payments* menu. This includes both Regular Invoice payments and Prepay applied towards the account.

Use the Search field to search by Payment #, Reference #, or payment Type (Regular, Prepay or Budget). Using the Search field filters the data down by matching results.



Filter the data further by using the *Date Range* filters to display results for payments with a payment date within the selected date range. The *Date Range* filter can be utilized in conjunction with the *Search* feature.

Select the **Calendar** icon on the filter and choose a date from the calendar that displays. Or, select in the *Date Range* fields and key in the desired start and end dates. Choose **Apply Filters** when finished.

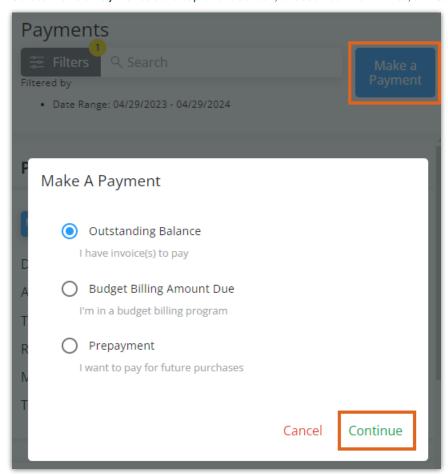


The filters selected display below the **Filters** button.

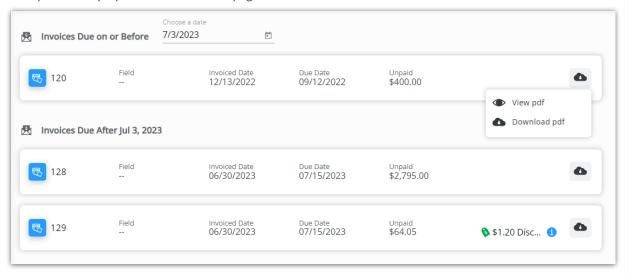


Make an Outstanding Balance Payment

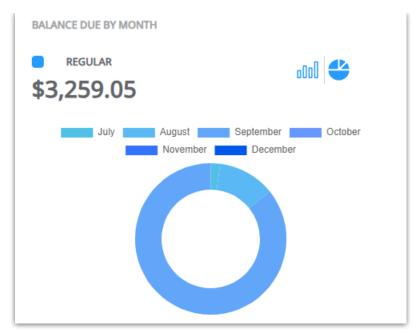
1. Select Make a Payment at the top of the screen, choose Net Due Balance, and select Continue.



2. *Invoices Due on or Before* a selected date display with the option to view or download a PDF. *Invoices Due After* today's date display in the middle of the page.



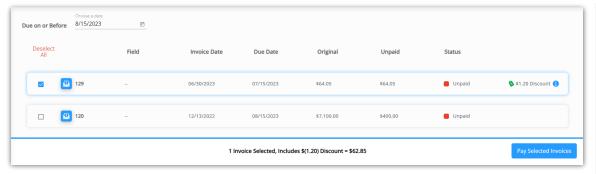
3. Balances Due By Month can reviewed as a bar graph or pie chart for the last six months.



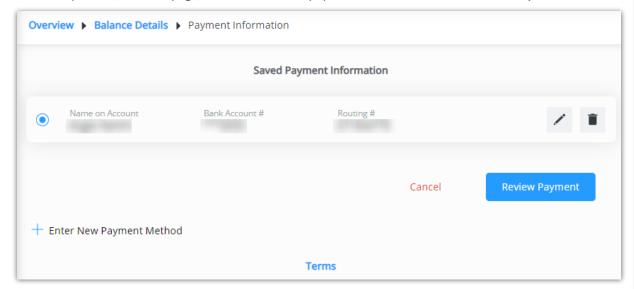
4. Review the Regular Balance, Unapplied Credit, Net Due, and Scheduled Payments amounts on the right. Choose Pay Statement Balance, Pay Off Balance, Select Invoices, or Enter Amount to determine the amount of the payment then choose Make Payment.

Regular Balance	\$3,259.05
Unapplied Credit	(\$1,250.00)
Net Due	\$2,009.05
Scheduled Payments	\$0.00
Choose Amount:	
Pay Statement Balance	Statement balance \$62.85 due by 07/31
O Pay Off Balance	Pay full balance due \$3,257.85
Select Invoices	Pay specific invoices
Enter Amount	Auto apply payments to invoices
	Make Payment

- Pay Statement Balance The amount due and the due date are displayed. Selecting Make Payment
 navigates to the Review Payment page to finalize.
- Pay Off Balance The full balance amount is displayed. Selecting Make Payment navigates to the Review Payment page to finalize.
- Select Invoices Specific Invoices can be chosen to pay the full amount of the Invoice. Selecting Make
 Payment navigates to the Select Invoices page to indicate which invoices will be paid.

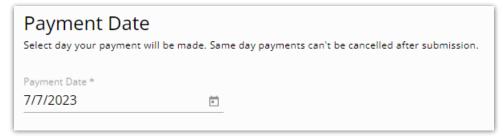


- Enter Amount Selecting Make Payment gives the opportunity to enter a dollar amount that will
 automatically apply to Invoices. A breakdown of the Regular Balance and Unapplied Credit is available to
 review the Net Due before entering an amount.
- 5. On the Payment Information page, review/edit or add payment information. Select Review Payment.



6. Review information here including *Selected Invoices* (if applicable), *Account Information*, and *Contact Information*. Optionally add any *Comments*. Additionally, select the day for the payment to be made.

Note: Same-day payments cannot be cancelled after submitting.



- 7. Once all information has been reviewed and is accurate, select **Submit Payment**.
- 8. After 10 minutes of inactivity on the page, a dialog box displays indicating that after 15 minutes of inactivity, the payment will be canceled and the page will be redirected to the *Overview* page. Choose **Go To Overview** to cancel out of the payment or **I'm Still Here** to continue with the payment.

Are You Still Here?

Payments must be started and completed within **15 minutes** to prevent the possibility of unintended duplicate payments.

If you require more time, please extend the timer by an additional 15 minutes.

Your incomplete payment will be canceled in 4 min 53 sec.

Go To Overview

Extend

9. After 15 or more minutes of inactivity, a dialog box will display and the option to leave the payment and go back to the *Overview* page to start over.

Payment Session Expired

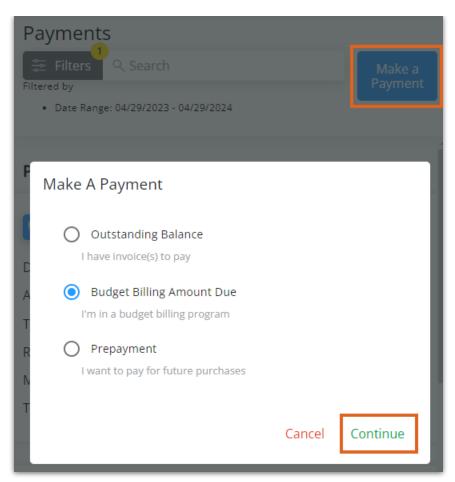
Your payment session has expired to prevent the possibility of unintended duplicate payments.

Your incomplete payment was canceled at Fri Feb 16 2024 14:49:47 GMT-0600 (Central Standard Time).

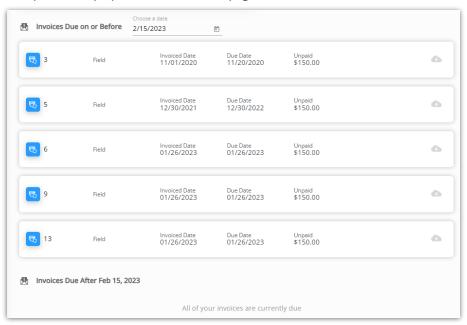
Go To Overview

Make a Budget Due Balance Payment

1. Select Make a Payment at the top of the screen, choose Budget Due Balance, then select Continue.



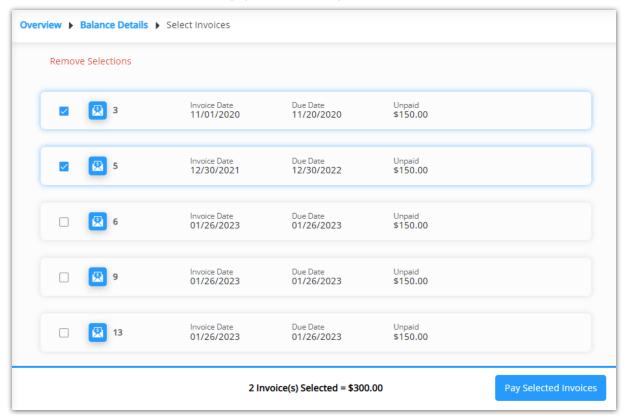
2. Invoices Due on or Before a selected date display with the option to view or download a PDF. Invoices Due After today's date display in the middle of the page.



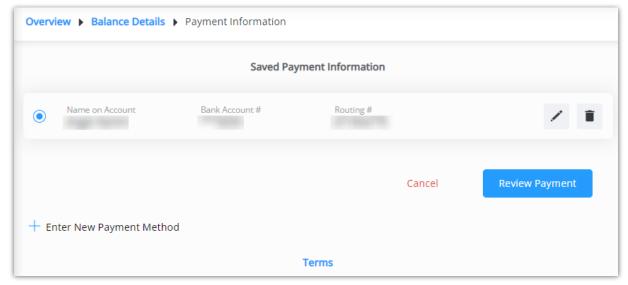
3. The Budget Due and Budget Balance amounts display at the top of the page for review. Select Make Payment.



4. Select the checkbox for each Invoice to pay then choose Pay Selected Invoices.



5. On the Payment Information page, review/edit or add payment information. Select Review Payment.



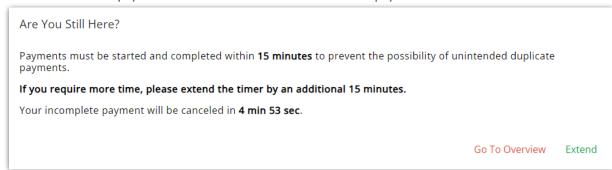
6. Review information here including Selected Invoices (if applicable), Account Information, and Contact

Information. Optionally add any Comments. Additionally, select the day for the payment to be made.

Note: Same-day payments cannot be cancelled after submitting.

Payment Date Select day your payment will be made. Same day payments can't be cancelled after submission. Payment Date * 7/7/2023

- 7. Once all information has been reviewed and is accurate, select **Submit Payment**.
- 8. After 10 minutes of inactivity on the page, a dialog box displays indicating that after 15 minutes of inactivity, the payment will be canceled and the page will be redirected to the *Overview* page. Choose **Go To Overview** to cancel out of the payment or **I'm Still Here** to continue with the payment.



9. After 15 or more minutes of inactivity, a dialog box will display and the option to leave the payment and go back to the *Overview* page to start over.

Payment Session Expired

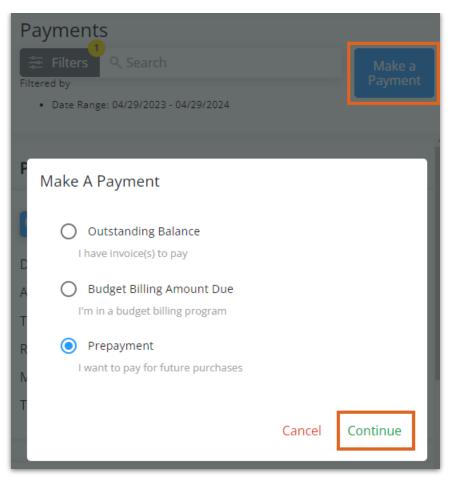
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Go To Overview

Make a Prepay Payment

1. Select Make a Payment at the top of the screen, choose Prepay Payment, then select Continue.

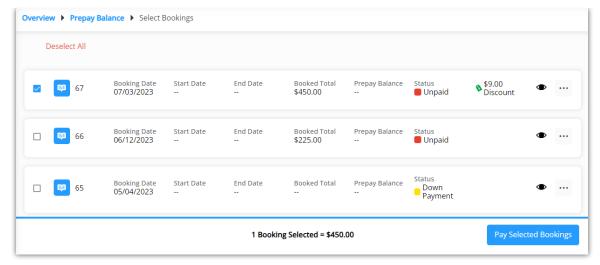


2. The *Prepay Balance* displays in the top left and *Paid Bookings* display in the bottom half of the screen. Select the **Eye** on a Booking line item to view additional details or the **Ellipsis** to view or download a PDF of the Booking.

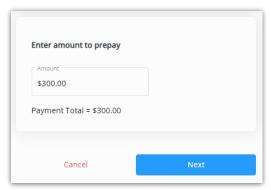


- 3. In the top right, choose Select Bookings to Pay or Enter Amount to Prepay and select Make Payment.
 - Select Bookings to Pay Specify which Bookings are to be included in the payment. Select Bookings
 using the checkbox then choose Pay Selected Bookings.

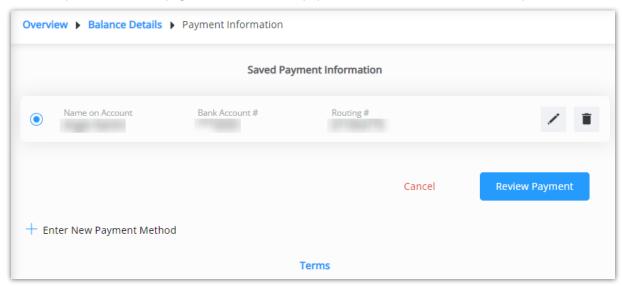
Note: Discount amounts will display when applicable.



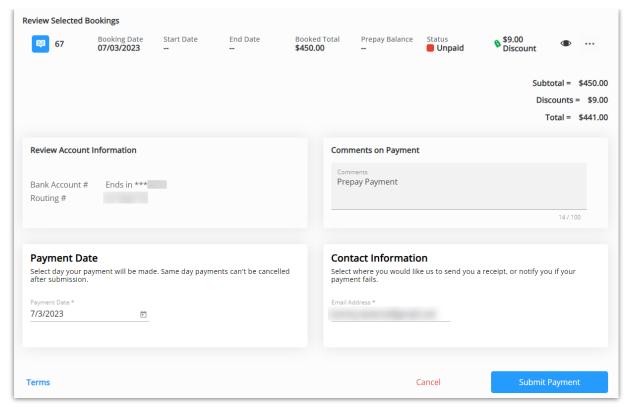
Enter Amount to Prepay – Enter an amount to be automatically applied to the Bookings and select
 Next.



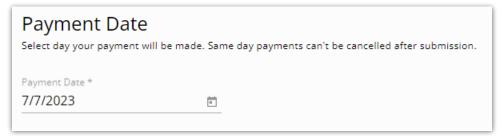
4. On the Payment Information page, review/edit or add payment information. Select Review Payment.



5. Review information here including *Selected Bookings/Prepay Amount*, *Account Information*, and *Contact Information*. Optionally add any *Comments*.

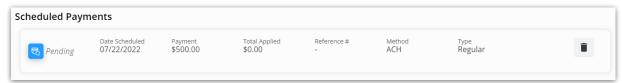


6. Optionally select the day for the payment to be made.



7. Scheduled Payments will show as *Pending* in the Payments list. If needed, it can be cancelled by selecting the **Trash Can**.

Note: Same-day payments cannot be cancelled after submitting.



- 8. Once all information has been reviewed and is accurate, select Submit Payment.
- 9. An email will be sent confirming a payment has been scheduled, one when the payment posts, and one if the payment fails for some reason.
- 10. After 10 minutes of inactivity on the page, a dialog box displays indicating that after 15 minutes of inactivity, the payment will be canceled and the page will be redirected to the *Overview* page. Choose **Go To Overview** to cancel out of the payment or **I'm Still Here** to continue with the payment.

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Go To Overview

Extend

11. After 15 or more minutes of inactivity, a dialog box will display and the option to leave the payment and go back to the *Overview* page to start over.

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